

**celtest** is an independent company specialising in Materials Inspecting, Testing, and Concrete Cutting Services from it's bases in Bangor, North Wales.

It is totally committed to producing the highest possible standards of quality conforming at all time to legislative, customer, employee, contractual, regulatory and statutory requirements while ensuring the complete satisfaction of the needs of customers and as a result ensuring the continuing success of the business.

To achieve this a Quality Management system externally accredited by UKAS is operated complying with the requirements of ISO 9001:2008 and ISO / IEC 17025:2005(E) – 'General requirements for the competence of Testing and Calibration Laboratories.

Top management shall ensure that adequate resources are available to maintain and continually improve the effectiveness of the management system by establishing and reviewing objectives and that all employees are fully conversant with the Management System, Policy and details of any procedures or documents contained within that are relevant to them.

It is the responsibility of every employee to ensure that the highest possible quality standards are complied with by the effective use of the Quality Management System Manual and to contribute to the continual improvement of their working practices and systems in operation.

#### **Policy Review**

This policy will be reviewed at the annual Management Review Meeting to ensure its continued effectiveness.

**Signed:**



**Director**